Welcome to Optum!

Welcome to the Maryland Medicaid ABA Program. As a Maryland Medicaid ABA provider, you have the opportunity to provide services to Maryland Medicaid recipients across the state of Maryland. The purpose of this guide is to assist you in getting started and equip you with the required resources.

Checklist

1
If not already, you must enroll with Medicaid to participate as a provider in the Medicaid program. Providers enroll through ePrep using their NPI to obtain a Medicaid ID Number.
- *Click here to go to the ePREP website*
- *Phone Number: 1-844-463-7768*

2
Once your Medicaid ID Number is obtained, complete the Optum Survey to receive your token registration for the Incedo Provider Portal (IPP).
- *Click here for the Optum Survey*

3
Any/all authorization requests must be submitted through Optum's online platform: **Incedo Provider Portal**
(Note: All ABA services require prior authorization .)
- *Click here to access the Incedo Provider Portal*
- *Click here to view tutorial videos for authorizations*

4
Download and review the ABA Provider Manual.
- *Click here to access the ABA Manual*

5
Sign up for Provider Alerts by sending an e-mail to marylandprovideralerts@optum.com.
- *The subject line should read "Provider Alerts" and the provider's email address should be in the body of the email.*

6
Understand rules as it relates to billing Medicaid as secondary.
- *No authorization is required when billing Medicaid as secondary.*
- *Click here for the Billing Appendix (pages 17-18)*

7
Providers should enroll with Maryland Medicaid's EVS (electronic verification system) which allows providers to real time enrollment status of a participant and if the participant has commercial insurance
- *Click here to go to Maryland Medicaid's EVS*

8
Complete the two surveys below:
- *Provider Availability Survey: Click here*
- *Provider Contact Information Survey: Click here*

Resources

Resources can be found on maryland.optum.com

Fee Schedules
Where to find Fee Schedules by levels of care. ▶

Medical Necessity Criteria
The MNC Criteria that can be downloaded. ▶

Independent Learning Guide (ILG)
A guide for Initial Requirements. ▶

Treatment Plan Requirements
List of the 10 components needed on a treatment plan. ▶

Treatment Plan Template
Optum MD Medicaid ABA Treatment Plan Template. ▶

Info on Clinic-Based ABA
Guidelines for Utilizing Clinic-Based ABA Services. ▶

Clinical FAQ
A document of frequently asked questions. ▶

Billing and Claims FAQ
A downloadable document of frequently asked questions. ▶

Provider Education
Tutorial videos/guides to help you through the IPP, authorizations, claims, backdating, and more. ▶