




October Training Calendar

	<p>Hello and Welcome to Optum Maryland!</p> <p>Join us for a Live Education Session with the Incedo Provider Portal (IPP)!</p>
<p>Audience</p> 	<p>Participating Optum Maryland providers who will benefit from the training session on Mobile Crisis Services in the Incedo Provider Portal.</p>
<p>Session Info</p> 	<p>To register for a training session, please click the registration link under your desired date/time</p> <p><i>Mobile Crisis Teams – Incedo Provider Portal</i> <i>1.5 Hours – For Providers requesting Mobile Crisis services in the Incedo Provider Portal. Includes Crisis Services overview and Incedo demonstrations</i></p> <ul style="list-style-type: none">• Wednesday October 16, 9:30 a.m. – 11:00 a.m., EDT To Register, Click Here

Unable to attend a LIVE training session?

Visit [Provider Education and Training](#) or [Provider Resources](#) for self-paced guidance.

Authorizations:

- [Creating a Basic Authorization Video](#)
- [Correcting an Authorization Video](#)
- [End Dating and Discharges Video](#)
- [Backdating Authorizations Video](#)

Claims:

- [Creating a Claim Video](#)
- [Claims Guide PDF](#)

Uninsured Eligibility:

- [Creating an Uninsured Request Video](#)
- [Uninsured Eligibility Guide PDF](#)

ABA:

- [ABA Training Recording](#)

PRP Minor and Adult:

- [PRP Corner \(Guides and Videos\)](#)

Supported Employment:

- [SE Training Recording](#)

Gambling:

- [Gambling Training Recording](#)

Maryland RecoveryNet

- [MDRN Training Recording](#)

Residential Crisis:

- [Residential Crisis Training Video](#)