



PROVIDER ALERT

Transition of Authorization Review to Local Authorities

September 22, 2022

Target Audience: All Behavioral Health Providers

Optum Maryland has transitioned the review of Supported Employment, and Uninsured and Bed-Hold authorizations to the local authorities. Please see below for details.

Supported Employment Authorizations:

As of August 1, 2022, Supported Employment authorizations for all Maryland providers will be reviewed by the Harford County Local Authority. Questions relating to Supported Employment authorizations should be sent to: authorizations@ticket2workmd.org.

Uninsured Exception and Bed-Hold Authorizations

As of August 1, 2022, the review of Uninsured Exception and Bed-hold authorization requests has been transitioned back to the Core Service Agencies (CSAs). Please contact your local CSA if you have questions about your Uninsured Exception or Bed-hold authorizations.

- A list of CSAs in Maryland can be [found here](#).

If you have questions about the information in this alert, please contact Optum Maryland Customer Service at 1-800-888-1965.

Thank you,

Optum Maryland