

Provider Alert

Optum Maryland Office Closure – Labor Day

September 1, 2021

Target Audience: All Behavioral Health Providers

In observance of the Labor Day holiday, Optum Maryland's administrative offices and call center will be closed on Monday, September 6, 2021. We will resume normal business hours (8 a.m. to 6 p.m.) on Tuesday, September 7, 2021.

Our clinical staff will be available for crisis calls and emergency services via the Optum Maryland toll-free number, 1 (800) 888-1965.

Provider payments will be made as usual on Thursday, September 9; and payment information will be available in PaySpan on Wednesday, September 8.

If you have questions about the information in this alert, please contact customer service at 1 (800) 888-1965.

Thank you,

Optum Maryland Team

Please visit our website at maryland.optum.com for provider resources, online training, and more information.