

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

August 10, 2022

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from August 4 to August 10.

Target Audience: All Behavioral Health Providers

- 8-10-22: [Claim Billing Update and the 277CA Transaction](#)
- 8-10-22: [Incedo System Downtime - August 13, 2022](#)
- 8-10-22: [BHA Monthly Updates: July 2022*](#)
- 8-10-22: [BHA Monthly Letter from the Deputy Secretary*](#)
 - * Please note that these communications were originally released by BHA on July 28, 2022.

Target Audience: PRP Providers

- 8-10-22: [Redacted: Changes to Adult Initial and Concurrent PRP Forms](#)

Training Opportunities

Training opportunities are posted to the monthly [Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

Tomorrow: Incedo Provider Portal – Authorization/Service Request

Thursday, August 11, 10:00-11:00 a.m., EDT

To Register, [Click Here](#).

News and Reminders

1. On August 12, 2022, Optum MD will post a final demand letter in providers' Incedo Download folders containing the final estimated payment amount as of July 31, 2022. The demand letter will also be sent by certified mail and email where possible.

- The letter will contain a link to a repayment survey. Providers will have 10 business days (August 26) from the date the letter is placed in their Incedo mailbox to complete this survey.

The next Bulletin will be sent during the week of August 15.

Thank you,

Optum Maryland Team