

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

March 10, 2022

Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://maryland.optum.com) on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from March 4 through March 9.

Target Audience: All Behavioral Health Providers

- [03-09-22: New Fee Schedules for Behavioral Health Providers Effective January 1, 2022](#)

Training Opportunities

Training opportunities are posted to the monthly [Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

Supported Employment

Thursday, March 17, 10-11 a.m., EDT

To Register, Click [Here](#)

The BHA/MedChi Webinar Series presents: Sleep Better by Dealing With Rumination, Thursday, March 10, 5:00 pm. Learn more on the [BHA website](#), [register now](#), or [access this flyer](#).

News and Reminders

1. **Providers should read the Claim Lifecycle Report** that is being/has been delivered to the "Download" folder within Incedo. To access this report, please:

- Log in to the Incedo Provider Portal and go to the "Downloads" screen.
- In the "Downloads" folder you will see all items that have not yet been downloaded (downloading means clicking on the file and opening/saving it).
- There is a checkbox to display items already downloaded. This checkbox defaults to "unchecked" and will only show new items that have not been downloaded. Check the box to view all items; both new and those already

downloaded.

- **Please check your Download folder regularly to ensure you do not miss the delivery of your report.**

2. Providers who have a State negative balance of \$500 or more and have not responded to Optum MD (whether they agree/disagree with the [negative balance amount reported to them](#)) by end of day on March 16, 2022, will begin having claims reduced (i.e., clipped) at 40% on the check-write of March 20, 2022.

The next Bulletin will be sent during the week of March 13.

Thank you,

Optum Maryland Team