

## PROVIDER BULLETIN

### Optum Maryland Provider Alerts and Updates

February 2, 2022

Please see below for provider alerts, training opportunities and important news and reminders from Optum and the Maryland Department of Health (MDH).

#### Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://maryland.optum.com) on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from January 27 to February 2.

#### Target Audience: All Behavioral Health Providers

- [02-02-22: Update: Backdating Exception Authorization Request\(s\)](#)

#### Training Opportunities

Training opportunities are posted to the monthly [Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

**Incedo Provider Portal – Claims Submission (CMS 1500)** Tuesday, February 8,  
2:00-3:00 p.m., EDT  
To Register, Click [Here](#)

**Incedo Provider Portal – Authorization/Service Request**  
Thursday, February 10, 10:00-11:30 a.m., EDT  
To Register, Click [Here](#)

The BHA/MedChi Webinar Series presents: **Nurture Your Well-being: A Roadmap for Resilience**

Thursday, February 10, 5:00 pm  
[Learn more](#) on the BHA website, [register now](#), or [access this flyer](#).

#### News and Reminders

1) To stay up-to-date with the latest information, providers should regularly check their Incedo Provider Portal mailbox/folder for important and time-sensitive communications from Optum and MDH.

2) Reminder: The HealthChoice COVID-19 Gift Card Program offers a vaccine incentive to enrollees for a limited time. [Learn more here](#) or read the [press release](#).

**The next Bulletin will be sent on February 9.**

Thank you,

Optum Maryland Team