

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

February 18, 2022

Please see below for provider alerts, training opportunities and important news and reminders from Optum MD and the Maryland Department of Health (MDH).

Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://maryland.optum.com) on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from February 10 to February 18.

Target Audience: All Behavioral Health Providers

- 02-18-22: [Delivery of Claim Lifecycle Report](#)
- 02-16-22: [Incedo Provider Portal Scheduled Downtime - February 19](#)

Target Audience: ABA Providers

- 02-17-22: [Update to Referral Process and ABA Designator Visible to Providers](#)

Training Opportunities

Training opportunities are posted to the monthly [Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

[Be Brain Injury Informed: Free brain injury trainings are available for behavioral health professionals](#)

News and Reminders

1. Providers who did not receive the *Notice of Recoupment of Retro Eligibility and Overpayments* letter: These letters were resent and providers should respond to Optum MD (if you agree or disagree with negative balance amount stated in letter) by **February 25, 2022**.

2. Claims clipping against the negative balance will begin for some providers on the check-write week of February 21. For details, please see the letters dated February 10,

2022, that were delivered to your Incedo folders last week.

3. Providers should continue to regularly check their Incedo folder for communications from Optum MD and MDH.

4. The deadline for BHA's Notice of Funding Availability for Point of Care Testing is February 23 at 5:00 pm. [Learn more](#).

The next Bulletin will be sent on February 23.

Thank you,

Optum Maryland Team