



PROVIDER ALERT

Key Transition Dates and Information for Providers

November 18, 2024

Target Audience: All Behavioral Health Providers

Optum Maryland, Carelon, and the Maryland Department of Health have published a document with key dates and provider information in preparation for the January 1, 2025, Public Behavioral Health System (PBHS) Administrative Services Organization's (ASO) transition from Optum to Carelon.

[Please click here to view the Key Transition Dates and Information document.](#)

This document highlights important dates and details regarding authorizations, claims, provider payments, customer service, and more.

Further document updates will be communicated on the weekly Provider Bulletin. Please reference this document regularly as the transition date approaches.

Thank you,

Optum Maryland Team