



**Behavioral Health Administrative Service Organization (BHASO)
Transition Memorandum
May 22, 2024**

From: Ryan Moran, DrPH, MHSA 
Deputy Secretary, Healthcare Financing and Medicaid Director

Alyssa Lord, MA, MSc 
Deputy Secretary, Behavioral Health Administration

Re: Provider Town Hall with Maryland Department of Health (MDH) and Carelon Behavioral Health (BHASO)

Please join MDH and Carelon Behavioral Health for a Provider Town Hall!

MDH is pleased to announce an opportunity to learn more about the upcoming Public Behavioral Health System Administrative Service Organization Vendor Change on January 1, 2025. Providers will meet the Carelon Behavioral Health Leadership team and learn about the implementation timeline, as well as what you can expect and what is expected of you as a Maryland Medicaid provider. The town halls is designed to help you:

- **Learn how you can help to improve and support the system through participation in upcoming meetings, regional forums, testing, and trainings**
- **Hear about a survey that will allow providers to submit feedback to Carelon about their current experience and readiness for the change**
- **Obtain email and access to FAQs to support your transition**

Please register for a session that works best for you. Agenda will be consistent.

- Monday, June 3rd 2p-4p
<https://attend.webex.com/weblink/register/rfe615ac3da6a26b7b8105f180e41e59e>
- Monday, June 3rd 5p-7p
<https://attend.webex.com/weblink/register/rcafce62632d0b61ba854dcaf126ec67>
- Tuesday, June 4th 8a-10a
<https://attend.webex.com/weblink/register/r2cf6fdbd67251b64e17a9497aca0a2a0>

Please use this email to contact Carelon Behavioral Health during the transition
MDHtransitionsupport@carelon.com