



PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

March 21, 2024

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from March 15 to March 21.

Target Audience: All Behavioral Health Providers

- [3-21-24: Incedo System Downtime - March 23](#)

Training Opportunities

Training opportunities are posted to the quarterly [Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

Supported Employment

Thursday, March 28, 2:00 p.m. – 3:30 p.m., EDT

To Register, [click here](#).

News and Reminders

1. Interest payments for February were mailed out to providers by March 14, 2024. A letter and claim information has been delivered to the Incedo folders of the relevant providers. Please look for the filename beginning "*Feb2024Interest*."

2. The 988 Suicide & Crisis Lifeline

Contacting 988 provides a direct connection for anyone needing support for mental health, problems with drugs and alcohol, having thoughts of suicide, or being worried about someone who may need support. Learn more at 988.maryland.gov or access the [MDH 988 Toolkit](#) for free materials to promote the 988 Suicide & Crisis Lifeline in Maryland.

The next Bulletin will be sent during the week of March 24.

Thank you,

Optum Maryland Team