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MARYLAND MEDICAL ASSISTANCE PROGRAM
Mental Health Services Transmittal No. 6
Behavioral Health Services Organization Transmittal No. 25
June 6, 2024

TO: Behavioral Health Administrative Services Organization
 Community Based Behavioral Health Providers

FROM: Sandra Kick, Director *Sandra E. Kick*
 Medical Benefits Management

RE: Medicaid Coverage of Mobile Crisis Team Services

NOTE: **Please ensure that the appropriate staff members in your organization are informed of the content of this transmittal.**

Effective June 1, 2024, Maryland Medicaid will reimburse mobile crisis team (MCT) services. This transmittal details eligibility criteria, reimbursement, and enrollment procedures for MCT providers.

Service Description

MCT service is the provision of professional, same-day intervention for individuals experiencing urgent symptoms or behaviors that interrupt their behavioral health functioning. The service includes de-escalation, stabilization, assessment, intervention, referral, and follow-up. MCT services are available 24 hours per day, seven days per week to individuals of all ages and must be culturally, linguistically, and developmentally appropriate. This service is provided to a beneficiary in the community, outside of a hospital or other facility setting, and is intended to reduce law enforcement involvement and avoidable emergency department visits for individuals in crisis.

MCT services also include mobile crisis follow-up outreach service which is a short-term care coordination and follow-up service. This service may be rendered via telehealth in accordance with the requirements in COMAR 10.09.49.

Provider Requirements

Providers must be licensed by the Behavioral Health Administration (BHA) as a MCT program and must be actively enrolled in Maryland Medicaid.

To be eligible for Medicaid reimbursement, a MCT provider must meet the following criteria:

- Able to render services 24 hours per day, seven days per week;
- Provide a timely in-person response with a two-person team;
- Ensure all teams include a licensed mental health professional – as defined in 10.09.16.01 – either as part of the two-person team or operating via telehealth as a third team member in accordance with COMAR 10.63.03.20 and 10.09.16.05; and
- Ensure all staff receive appropriate supervision and have training as approved by BHA in the areas of crisis intervention, de-escalation, trauma-informed care, and harm reduction.

Reimbursement Methodology

Procedure Code	Description	Unit of Service	FY24 Rate Effective 6/1/2024	FY25 Rate Effective 7/1/2024
H2011	Mobile crisis team services	15 minutes	\$111.80	\$115.15
H2015	Mobile crisis follow-up outreach	15 minutes	\$111.80	\$115.15

Provider Enrollment

Providers must enroll with Maryland Medicaid after obtaining the BHA-issued MCT license. Providers will need to complete an application via Maryland Medicaid’s Electronic Provider Revalidation and Enrollment Portal ([ePREP](#)) and submit the following documentation:

- Copy of signed IRS W-9 form;
- Copy of BHA license for MCT;
- Completed and signed MCT provider addendum;
- Pre-employment background check results for each staff member; and
- Copy of agency background check policy

ePREP resources and guidance are available on our website here: <https://health.maryland.gov/mmcp/provider/Pages/enrollment.aspx>

The MCT addendum is available for download on our website here: <https://health.maryland.gov/mmcp/provider/Pages/eprepforms.aspx>

For policy questions related to this transmittal, please contact mdh.mabehavioralhealth@maryland.gov.