



PROVIDER ALERT

FINAL REMINDER: Repayment of Estimated Payments Due June 30, 2024

June 7, 2024

Target Audience: All Providers with a Current Estimated Payment Balance

As we prepare for the next BHASO, Carelon, effective January 1, 2025, it is critical that outstanding estimated payment balances are resolved.

This is the final reminder that providers must provide payment for any outstanding estimated payment balances by June 30, 2024.

[As messaged on May 8, 2024](#), letters containing estimated payment balance information have been delivered to the Incedo Download Folder of relevant providers. Please look for the file name beginning "EPSurvey_". Instructions for accessing files in the Download folder can be found [here](#).

This reminder follows the announcement from the Maryland Department of Health (MDH) for a final extension for eligible providers to repay overpayments resulting from 2020's launch of the Behavioral Health Administrative Service Organization (BHASO) Optum. For reference, a copy of the extension effort memorandum can be found [here](#).

Between the claims denial mitigation project and an updated review and establishment of repayment plans, MDH has given providers ample opportunity to resolve their outstanding balances. Allowing for time to receive and credit payments made on 6/30/2024, **all providers with outstanding balances will be referred to the CCU on or before July 15, 2024.**

We remind you that it is each provider's responsibility to ensure that overpayments from the publicly-funded system are promptly returned to the State. These funds are necessary to further support behavioral health services for those most in need.

If you have an outstanding balance that is not expected to be paid off fully by June 30, 2024, repayment of your outstanding balance may be sent in by check or wire transfer, using the following details:

Check Payments:

Please mail checks to:

Optum Maryland, P.O. Box 30532, Salt Lake City, UT 84130

Please note:

- The check must be **postmarked** no later than **June 30, 2024**.
- In the memo line of the check please write your **Tax ID Number** and use "**Estimated Payment Repayment**" as the reference.
- The check must be sent by **registered/certified** mail.

Wire Transfers:

- Please reach out to the **Optum Maryland Reconciliation Team** at Maryland.provpymt@optum.com for assistance with making a payment by **wire transfer**.
- Please note: The transfer must be dated no later than **June 30, 2024**.

For assistance with, or questions regarding your repayment, please contact the Optum Maryland Reconciliation Team at Maryland.provpymt@optum.com.

Thank you,

Optum Maryland Team