

Provider Alert

Payspan Portal Maintenance

July 23, 2021

Target Audience: All Behavioral Health Providers

The Payspan portal will temporarily be down for maintenance on Saturday, July 24, from 9 p.m., to Sunday, July 25, 8 a.m., EDT. During this time, all Payspan services will be unavailable.

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team

Please visit our website at maryland.optum.com for provider resources, online training, and more information.