

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

February 23, 2024

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from February 17 to February 23.

Target Audience: All Behavioral Health Providers

- [2-23-24: Reminder of Combination of Services Rules](#)
- [2-23-24: Prescriber Enrollment Requirement for Behavioral Health Practitioners](#)
- [2-23-24: Incedo System Downtime - February 24](#)

Target Audience: PRP Providers

- [2-23-24: NEW: Top Performing Provider Program for PRP-Adult Providers](#)

Training Opportunities

Training opportunities are posted to the quarterly [Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

Claims Submission (CMS 1500)

Thursday, February 29, 10:00 a.m. - 11:30 a.m., EST

To Register, [Click Here](#)

Authorization/Service Request

Thursday, March 14, 2:00 p.m. - 4:00 p.m., EDT

To Register, [Click Here](#)

News and Reminders

1. Optum continues to send communications to providers' Incedo Download folders. Please check this folder regularly to check for any new messages.

- A guide to accessing and downloading messages in this folder can be [viewed here](#).

The next Bulletin will be sent during the week of February 25.

Thank you,

Optum Maryland Team