

PROVIDER ALERT

Reminder to Complete Release of Information for MCOs

February 24, 2021

This is a reminder for all Maryland Medicaid Substance Use Disorder (SUD) programs/providers and mental health providers who deliver substance use treatment to a participant. Providers of these services should ensure that participants have been presented with the [Managed Care Organization \(MCO\) ROI form](#) and have had the opportunity to review and have the form explained to them.

The Release of Information (ROI) form is for the purpose of sharing SUD data with your participant's MCO. The forms are effective for 1 year after the date indicated on the form unless the participant chooses to opt-out. Providers should review existing ROIs as many are now reaching or have reached expiration.

This ROI form will allow Optum Maryland to release authorization and claims data to the participant's MCO and coordinate their care with any provider, primary care or otherwise, as registered on the form. The ROI form should be used by all Maryland Medicaid mental health and SUD providers/programs when providing SUD treatment.

As has been the case since the inception of SUD data sharing by the ASO according to 42 CFR, Part 2, we are strongly encouraging you to work with your participants to educate them about the value of data sharing for coordination of care and optimal clinical decision-making. Protection of confidentiality for any data shared is required by 42 CFR, Part 2, and will be strictly observed.

The MCO ROI form can be found on the Optum Maryland website, [here](#)

For the most efficient submission and effective outcome, the signed and scanned forms should be uploaded into the "Documents" section of the participant's file in the [Incedo Provider Portal](#).

Should you have any questions, please contact customer services at 1-800-888-1965.

Thank you,

Optum Maryland Team