



PROVIDER ALERT

Christmas Holiday Office Closure and Provider Payment

December 19, 2024

Target Audience: All Behavioral Health Providers

In observance of Christmas Day, Optum Maryland's administrative offices and call center will be closed on Wednesday, December 25, 2024. Our clinical staff will be available for crisis calls and emergency services via the Optum Maryland toll-free number, 1-800-888-1965. We will resume normal business hours on Thursday, December 26, 2024.

Provider payments will be made as usual on Thursday, December 26.

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team