



PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

August 8, 2024

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from August 3 to August 8.

Target Audience: All Behavioral Health Providers

- [8-8-24: Incedo System Downtime - Saturday, August 10.](#)

Training Opportunities

Training opportunities are posted to the [August Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

Authorization/Service Request - Incedo Provider Portal

Tuesday, August 27, 2:00 p.m. – 4:00 p.m., EDT

To register, [click here](#).

News and Reminders

1. The next **Provider Council Meeting** will be held on Friday, August 9, at 10:00 a.m. Please [click here](#) to register for this meeting.
2. The Maryland Department of Health and Carelon Behavioral Health will be holding a series of **Regional Provider Forums** throughout August and September 2024. Please see [this provider alert](#) for full details and registration information.
3. **The 988 Suicide & Crisis Lifeline**

Contacting 988 provides a direct connection for anyone needing support for mental health, problems with drugs and alcohol, having thoughts of suicide, or being worried about someone who may need support. Learn more at 988.maryland.gov or access the [MDH 988 Toolkit](#) for free materials to promote the 988 Suicide & Crisis Line in Maryland.

The next Bulletin will be sent during the week of August 11.

Thank you,

Optum Maryland Team