

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

August 30, 2024

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from August 23 to August 30.

Target Audience: All Behavioral Health Providers

- [8-30-24: Incedo System Downtime: Saturday, August 31](#)
- [8-30-24: Updated Fee Schedules for E&M Codes Effective September 1, 2024](#)

Target Audience: Applied Behavior Analysis (ABA) Providers

- [8-30-24: NEW: Referral Form and Requirements](#)

Training Opportunities

Training opportunities are posted to the [September Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

Claims Submission (CMS 1500) - Incedo Provider Portal

Tuesday, September 24, 2:00 p.m. – 3:30 p.m., EDT

To register, [click here](#).

News and Reminders

1. A correction has been made to the [Health Homes Fee Schedule](#) effective 7/1/24, to rectify a rate error for CPT code W1761.

2. **International Overdose Awareness Day**

This **Saturday, August 31, 2024**, marks ***International Overdose Awareness Day***, a day to remember those lost to overdose, acknowledge the grief of loved ones left behind, and empower communities to end overdose injury and death. Learn more: <https://bit.ly/4dQGyPK>

3. The Optum Maryland call center will be closed on **Monday, September 2**, in observance of the **Labor Day** holiday.

- Our clinical staff will be available for crisis calls and emergency services via the Optum Maryland toll-free number, **1-800-888-1965**.

4. Regional Provider Forums

The Maryland Department of Health and Carelon Behavioral Health will be holding a series of **Regional Provider Forums** throughout August and September 2024. Please see [this provider alert](#) for full details and registration information.

The next Bulletin will be sent during the week of September 1.

Thank you,

Optum Maryland Team