

## PROVIDER BULLETIN

### Optum Maryland Provider Alerts and Updates

April 12, 2023

#### Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://maryland.optum.com) on a regular basis and delivered to your mailbox weekly.

**Target Audience: All Behavioral Health Providers**

- 4-12-23: [Incedo Portal System Downtime - April 15](#)
- 4-12-23: [Updated Fee Schedule](#)

#### Training Opportunities

The Optum Maryland [April Provider Training Calendar](#) is now posted on [maryland.optum.com](https://maryland.optum.com). Please see below for upcoming training opportunities.

#### Uninsured Eligibility

Thursday, April 13, 10:00 a.m.-11:00 a.m., EDT

To Register, Click [Here](#)

Next Session: June 2023

#### BHA/MedChi Webinar Series: Helping the Helpers and Those They

**Serve:** *Meditations for Easing the Mind and Giving It Happiness and Kindness.* Amy Hatfield, MS, RD, LD.

Thursday, April 13, 5:00 p.m., EDT

[Register here.](#)

#### News and Reminders

1. The April Provider Council Meeting will be held on Friday, April 14th at 10:00 a.m., EDT. To register, please click [here](#).
2. Providers are reminded that they should use the unfunded span to get an authorization in "real time" for ANY level of care if the patient does not yet have Medicaid but is expected to receive it. By using the unfunded span, providers can avoid going through the retroactive review process later and will know up front if the authorization will be granted based on medical necessity.

3. Interest payment letters for March will be sent out by April 17th to your Incedo "Downloads" folder. The file name begins with MARCH2023INTEREST.

**The next Bulletin will be sent during the week of April 16th.**

Thank you,

Optum Maryland Team