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**Maryland Medical Assistance Program**  
**General Provider Transmittal No. 90**  
**April 18, 2023**

TO: All Providers  
FROM:   
Tricia Roddy, Deputy Medicaid Director  
Maryland Medicaid  
RE: Medicaid “Check-In” Campaign 2023

NOTE: Please ensure that the appropriate staff members in your organization are informed of the contents of this transmittal.

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### **Changes are coming to Maryland Medicaid**

MDH asks for your partnership during this time to spread the word about our Medicaid Check-In campaign. During the COVID-19 public health emergency, Marylanders who were enrolled in Medicaid (also called Medical Assistance) continued to be covered, even if they were no longer eligible.

Medicaid renewals will not be automatic this year. Starting in April 2023, Maryland will begin making Medicaid eligibility reviews again. Not everyone will be up for renewal at the same time. These renewals will take place over 12 months.

Medicaid participants must make sure their contact information is up to date. This way, participants are able to be contacted when it is their time to renew.

The Maryland Department of Health (MDH), along with our partners, including HealthChoice Managed Care Organizations (MCOs), the Maryland Department of Human Services (DHS), and the Maryland Health Connection (MHC), recently launched a statewide communications campaign to alert participants of the upcoming changes.

### **Provider Partnership**

To reduce the number of qualified members that could lose their coverage, MDH created an outreach [toolkit](#) to support providers, advocates, and partners with key messaging and resources to make sure participants know how to renew their coverage and are aware of other affordable health coverage options if needed. MDH will update this throughout the unwinding period, April 2023 through April 2024.

MDH encourages partners to use the messages, templates, and other informational resources available in this toolkit in their own outreach and ask that you help us in sharing consistent messages to ensure participants get the information they need while minimizing potential confusion.

Watch this short, informational video to learn more about Medicaid Check-In and how to help our participants [here](#). MDH will upload this video to the provider toolkit as well.

### **Participant Redetermination Dates**

Providers can find out when a participant is due for redetermination by checking the Eligibility Verification System (EVS). Please call 1-866-710-1447 or visit [www.emdhealthchoice.org](http://www.emdhealthchoice.org). This functionality will go-live in early April 2023.

Please note, MDH is also working with the Chesapeake Regional Information System for our Patients (CRISP) Health Information Exchange (HIE) to provide healthcare delivery organizations with a secure report of all their participants who will face redetermination within the next 90 days. While currently in a testing phase, CRISP aims to have this information available to all interested providers by the end of June 2023. Interested providers will receive a monthly managed file transfer (MFT) via CRISP. The file will include information for the current month and ninety (90) days into the future at a given time.

The Medicaid Check-In [Provider Page](#) includes additional information and instructions on checking EVS or working with CRISP to find redetermination dates.

### **Additional Resources**

Please find more provider information and provider toolkit at this link:  
<https://health.maryland.gov/mmcp/Pages/MedicaidCheckIn-Providers.aspx>.

Please find participant specific information at this link:  
<https://health.maryland.gov/mmcp/Pages/MedicaidCheckIn-Participants.aspx>.

For questions or to suggest FAQs, please reach out to: [mdh.medicaidcheckin@maryland.gov](mailto:mdh.medicaidcheckin@maryland.gov).