



PROVIDER ALERT

UNINSURED MEMBER REGISTRATION

SEPTEMBER 26, 2017

Effective the weekend of September 23/24, 2017, the Uninsured Member Registration Process will be updated. See changes below.

Uninsured Member Registration Process will be updated as follows:

- 1) All requests that do not meet the minimum criteria for uninsured benefits will be stopped from continuing the registration process instead of being automatically approved for a courtesy review span.

NOTE: This update will not change the existing logic of assigning an "MCOU" funding source if during the registration process the provider is requesting "Grant Funded Services".

Member Does Not Meet Criteria Red Dot Error

A screenshot of a web form titled "Member Registration" from Beacon Health Options. The form includes a "Registration Start Date" field with the value "07102017". A red dot error message is displayed, stating "Member does not meet criteria for uninsured benefits." A red oval highlights the error message, with a callout box containing the text: "Red Dot Error displays when None of the six minimum uninsured criteria for benefits conditions are met". The form also includes a logo for "PROVIDERCONNECT BEACON HEALTH OPTIONS" and a note: "All fields marked with an asterisk (*) are required. Note: Disable pop-up blocker functionality to view all appropriate links."



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The provider then needs to contact the CSA/LAA/LBHA for an exception to the criteria. This process remains the same and is outlined in the following Provider Alert:

<http://maryland.beaconhealthoptions.com/provider/alerts/2017/080417-Uninsured-Process-Update.pdf> .

2) Verbiage updated on “Grant Funded Services” checkbox

A screenshot of the "Member Registration" form. The form includes fields for registration start date, demographics (last name, first name, middle name, suffix, date of birth, social security number, gender), primary address, city, state, zip code, county, and phone number. A red callout box points to a checkbox labeled "Updated 'Grant Funded Substance Use Services' checkbox text". Below the form, a red-bordered box contains the following text: "Type of Service Requested. Grant Funded Substance Use Services. Check this box to register consumers associated with the grant based services for the Maryland Recovery Network, The Justice Services Program (8-507), and The Pregnant Women and Women with Children (PWC) Program. You may also check this box if you are entering a consumer for data collection only for services that have not yet transitioned to Beacon for payment, i.e., ASAM level 3.1. If you are not certain whether the services you will be requesting for this individual are considered grant-funded or are paid through Beacon Health Options, YOU SHOULD NOT SELECT THIS CHECKBOX. Please contact Customer Service for additional help."

New Verbiage: “Check this box to register members associated with the grant based services for the Maryland Recovery Network, The Justice Services Program (8-507), and The Pregnant Women and Women with Children (PWC) Program. You may also check this box if you are entering a member for data collection only for services that have not yet transitioned to Beacon for payment, i.e., ASAM Level 3.1. If you are not certain whether the services you will be requesting for this member are considered grant-funded or are paid through Beacon Health Options, YOU SHOULD NOT SELECT THIS CHECKBOX. Please contact Customer Service for additional help.”