



## **PROVIDER ALERT**

### **2011 HOLIDAY SCHEDULE**

#### **DECEMBER 20, 2011**

In observance of Christmas, the ValueOptions® Maryland office will be closed on Monday, December 26, 2011.

The office will also be closed on Monday January 2, 2012 in observance of the New Year Holiday.

Clinical services will be available for consumer crisis calls and urgent provider pre-certifications via the ValueOptions® Maryland telephone number, 1-800-888-1965. ProviderConnect is available for routine on-line authorization requests.

Best wishes from all of us at ValueOptions® Maryland to you and yours for a happy holiday and a healthy new year.