

ValueOptions® Maryland
Update
October 15, 2009

Claims Update:

- Thursday, October 15, is the last date for ValueOptions twice weekly claims payment. Next week, the once per week claims payment from ValueOptions will resume. You will continue to receive ACS checks based on claims submission for dates of service prior to September 1, 2009. ValueOptions' checks will be released on Tuesday and, depending on the provider's bank, will be available Wednesday or Thursday of each week.
- Reminder: The primary diagnosis on a claim for services reimbursable by the PMHS must be a PMHS covered diagnosis per COMAR 10.09.70.10 (<http://www.dsd.state.md.us/comar/getfile.aspx?file=10.09.70.10.htm>).
- Claims submitted by a provider not eligible to provide the service (e.g. individual therapy billed by a PRP provider) will be denied.

Reporting Living Situation: Since living situation has been a data field previously, MHA is directing that providers treating individuals in Shelter Plus Care indicate the actual living situation when requesting an authorization. Reminder: Shelter+Plus consumers must meet all applicable requirements including Uninsured Eligibility and Medical Necessity criteria to receive PMHS services (case management, PRP). Any exceptions are to be discussed with the Core Service Agency.

Submitting Documents with a Request for Authorization

Providers have three options:

1. Use the "attach a document" option in ProviderConnect. Providers may choose this option, at any time prior to submitting the authorization request, by using the back button at the bottom of the screen to return to the appropriate screen.
2. Submit an "inquiry", with the document attached, via ProviderConnect. Please include the consumer's name and identification number.
3. Fax the documentation to the secure clinical fax line (877-502-1044). In addition to the consumer's name and identification number, please also include the provider name and six digit ValueOptions® Maryland provider number.

Provider Training PowerPoint Postings: The PowerPoint presentations from the September/October training for Inpatient, OMS, non-OMS, RTC, PRP and Case Management providers are now available on the ValueOptions® Maryland Website (<http://maryland.valueoptions.com>). Select "For Providers", "Provider Training and Education".

Supported Employment (SEP): When requesting an authorization in ProviderConnect and submitting a claim for SEP services, providers must enter both the service code and the modifier:

CODE	MODIFIER	DESCRIPTION
H2023		Supported Employment per minutes (Intensive Job Coaching)

H2024		Supported Employment, Pre-Placement Phase
H2024	21	Supported Employment, Job Placement Phase
H2026		Extended Support Services
H2026	21	Ongoing Support (Evidence Based Practice)
S9445	52	Clinic Coordination (Evidence Based Practice)
H2016	U1	Encounter for Supported Employment
H2018	U3	Any Combination of On or Off-Site services for Supported Living Client, living independently (Minimum 6 encounters)
H2018	U3	Any Combination of On-Site services for Supported Living Client, living independently (Minimum 3 encounters)
H2018	U3	Any Combination of Off-Site services for Supported Living Client, living independently (Minimum 5 encounters)